


Timeliness											
Percentage of requests for technical assistance that are acted upon within the ISO standard time		98%	80%	89%	80%	80%	80%	80%	80%	80%	-9
Technology Transfer											
Quantity											
Number of firms/other entities provided with S&T assistance		185	0	185	185	36	53	57	39		-
Number of jobs created (in terms of		2,262	0	2,262	2,262	1,006	395	404	457		-
Number of technology intervention		239	0	239	239	58	66	70	45		-
Quality											
Percentage of clients who rate the assistance as satisfactory or better		97%	90%	94%	90%	90%	90%	90%	90%	90%	-4
Timeliness											
Percentage of request for assistance that are acted upon within the standard		95%	80%	88%	80%	80%	80%	80%	80%	80%	-8
Part B											
Major Programs/Projects		45	11	56	57	25	9	21	2	1	

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Date: 11/26/2015

In coordination with:


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Regional Director

Date: 11/26/2015